Miami Dade College

SCC4612 |Hospital Security Management | 3.00 Credits

An analysis of hospital organizational structure, environment, personnel, visitors, and the requirements of regulatory agencies within the security area.

Course Competency	Learning Outcomes
Competency 1:illustrate security and hospital organization	1. Critical Thinking 2. Information Literacy 3. Ethical Issues
4. outlining hospital organizational structure 5. comparing and contrasting the relationships between departments 6. defining and discussing hospital security 7. identifying and describing essential relationships to hospital security departments	
Competency 2:identifying and describing essential relationships to hospital security departments	
1. planning and developing appropriate strategies for security operations 2. developing a SWOT for hospital security operations 3. developing a strategic plan	
Competency 3:develop a security operations budget for a hospital setting	
1. discussing and describing the budgetary process in the hospital setting 2. evaluating worksheets relative to the budget process 3. outlining the salary and non-salary budget process	
Competency 4:analyze security policy development in a hospital setting	

1. discussing the approval process of security policy development 2. explaining how to gain consensus for policy approval in the hospital environment 3. researching and reviewing policy manuals for hospital operations	
Competency 5:outline processes in the hospital environment	
1. describing and discussing the benchmarking process 2. calculating the required staffing levels 3. assessing and discussing productivity monitoring 4. comparing and contrasting outsourcing versus proprietary security operations	
Competency 6:describe JCAHO requirements	
1. discussing the JCAHO mission and process 2. outlining the security requirements for JCAHO 3. tracing the compliance process	
Competency 7:outline the regulatory process for hospital security	
1. evaluating hospital security requirements for AHCA 2. identifying and discussing state regulations related to physical security systems 3. defining and discussing AHCA 4. reviewing and discussing state statutes	
Competency 8:describe security training requirements for hospitals	
1. conducting needs assessment for training requirements 2. discussing diversity issues in hospital settings 3. exploring and discussing psychiatric	

training needs 4. identifying and discussing customer service issues	
Competency 9: describe performance management principles computer software for in the hospital environment	
1. utilizing security training reports 2. capturing data and presenting reports 3. integrating the security performance management system into the hospital system 4. evaluating TQM, CQI and performance management models 5. discussing and describing organizational change	